

**CSSE 371 Software Requirements and Specification  
Fall 2007  
Homework 2a (Team Assignment)**

**Due:** Thursday, September 13, 2007 at 11:55 PM

**Purpose:** Reviewing Problem Statement and Fishbone diagrams

1. You should have scheduled an initial meeting with your client by now. During this meeting, you should:
  - a. Introduce yourself to the client
  - b. Explain:
    - What you will do this term
    - What you will do next term
    - What you hope to accomplish today
  - c. Interview the client to obtain the information that you need to do step 3.
  
2. As a team:
  - Gain agreement on the problem statement
  - Understand the root causes of the problem
    - As part of that, create a Fishbone Diagram of the root causes, then a Pareto Chart from the Fishbone Diagram (if necessary)
  - Write a Problem Statement
  
3. Review the deliverables (Fishbone Diagram, Pareto Chart and Problem Statement) with your project manager during one of your regular meetings.
  
4. As a team
  - Revise your problem statement and fishbone diagrams.
  
5. Please turn in all the work you did to obtain your problem statement and fishbone diagrams. You can hand the work to me during class.